



Snohomish County

Finance, Risk Management

Frequently Asked Questions

May I choose my doctor?

Yes. You may choose any doctor who is qualified to treat your condition and is reasonably convenient to you.

Who do I contact when my doctor takes me off work?

You will need to contact your supervisor and Risk Management (425 388-3475) immediately and provide a 'Release for Work Authorization Form' from your physician stating that you are unable to return to work. Your supervisor needs to provide you with the 'Pay Acknowledgement Form' for you to complete. It is **critical** that you complete this form to ensure your **paycheck** is calculated correctly.

What is time loss Compensation?

If you are unable to work as a result of your injury or occupational disease, you will be paid a portion of your regular wages. The time-loss compensation payments will not provide you with the same income you earned when you were working.

How do I qualify for time-loss compensation?

Your doctor must determine that your injury or illness is work-related and certify that you are unable to work.

How long do I have to be off work to qualify for time-loss compensation benefits?

These benefits are paid if you are unable to work for **more than three days** immediately following the date of your injury. The first 3 days may be compensated by your sick leave accruals.

How long will I receive time-loss compensation benefits?

You will receive time-loss compensation payments approximately twice a month as long as your doctor verifies that your condition prevents your return to any work. Without this information, your time-loss compensation check could be delayed or stopped.

How are my prescriptions paid?

Pharmacies should send their bills directly to Eberle Vivian, 1209 Central Ave S., Suite 118, Kent, WA 98032.

Who do I contact when I have questions?

Direct your questions to Lisa Scalf, Industrial Insurance Coordinator. Lisa can be reached at (425) 388-3475, Monday through Friday, 7:30 AM – 4:00 PM.