

2012															
Permit Type	1/3 - 1/6	3/5 - 3/9	3/12 - 3/16	3/19 - 3/23	3/26 - 3/30	4/2 - 4/6	4/9 - 4/13	4/16 - 4/20	4/23 - 4/27	4/30 - 5/4	5/7 - 5/11	5/14 - 5/18	Total	Avg/Week	
RK/MH	11	19	47	27	34	12	36	29	30	33	24	36	556	27.8	
BP	5	0	1	1	4	3	9	7	8	5	7	8	94	4.7	
Res Other	5	14	11	22	11	16	18	20	23	12	14	32	299	15.0	
SD	0	0	0	0	0	0	0	0	0	0	0	0	-	-	
SP	0	0	1	0	1	0	0	0	0	0	0	1	4	0.2	
FSD	0	0	1	0	0	1	0	0	0	0	0	0	7	0.4	
LU	1	1	1	1	1	0	1	0	0	0	0	1	15	0.8	
CBP	1	19	5	2	3	0	1	1	9	4	3	4	71	3.6	
CBP Other	1	6	5	1	6	1	0	1	9	5	1	0	52	2.6	
BLA	1	2	3	1	3	0	2		1	1	2	0	23	1.2	
TI	1	4	0	3	0	0	1	3	0	2	2	2	27	1.4	
AA	0	0	0	0	1	0	0	0	0	0	0	1	3	0.2	
TD - New	0	0	0	0	0	0	0	0	0	0	0	0	-	-	
LDA	3	7	6	7	6	7	4	5	10	8	4	15	120	6.0	
SIGN	0	2	0	1	1	2	2	1	2	0	0	1	16	0.8	
ROOF	0	1	0	0	0	1	2	0	1	0	0	1	6	0.3	
WMD	0	0	0	1	0	0	0	2	0	0	2	1	13	0.7	
DEMO	0	4	0	3	0	5	4	0	3	5	2	4	43	2.2	
# of Projects IN	29	79	81	70	71	48	80	69	96	70	57	100	1,333	66.7	
Customer Visits	168	233	228	259	262	240	238	299	297	272	261	275	4,729	236.5	
Avg Wait Time	5	8	7	6	7	5	6	7	6	5	7	7	n/a	6.1	
Avg Service Time	27	33	33	29	29	26	28	31	34	33	32	34	n/a	29.5	
% Helped in <= 15 min	82%	77%	79%	80%	78%	86%	83%	75%	84%	81%	82%	81%	n/a	82%	
Max Wait Time	46	63	60	34	72	77	51	54	61	46	62	187	n/a	65.6	
PDR - Completed	36	40	45	45	60	42	45	55	55	45	48	45	900	45.0	
PDR - Discovery	5	4	4	4	5	4	5	3	3	3	2	4	81	4.1	
PDR Total	41	44	49	49	65	46	50	58	58	48	50	49	981	49.1	
Percent Basic Permits	91%	47%	67%	29%	61%	78%	80%	68%	67%	72%	61%	39%		65%	

**Key**

**Permit Type**

**RK/MH** New Single Family (SFR, SFR-Basics, Duplex, Duplex-Basics, with work type of New) and the Count of Mobile Homes

**BP** New Basic Plans (Plan Review Only)

**Res Other** All other Residential Permits besides New RKs (SFR, Duplex, and SFR/Duplex Basics), MH and BPs

**SD** Plats (new only, not revisions etc.)

**SP** Short Plats (new only, not revisions etc.)

**FSD** Final Subdivision (Plats and Short Plats that are in the final plat process prior to recording)

**LU** Other Land Use Actions (e.g. conditional use, rezone, etc.) (not including Accessory Apt or Temp Dwelling Approval) new only, not revisions etc.

**CBP** Commercial Structures -- New, Additions or Conversions

<b>CBP Other</b>	All other Commercial Permits except Mechanical, Plumbing and Tenant Improvement
<b>TI</b>	Tenant Improvement
<b>BLA</b>	Boundary Line Adjustments
<b>AA</b>	Accessory Apartment Approval
<b>TD - New</b>	Temporary Dwelling Approval
<b>LDA</b>	Land Disturbing Activity
<b>SIGN</b>	Commercial or Residential Signs
<b>WMD</b>	Waivers, Modifications, and Deviations
<b>DEMO</b>	Commercial or Residential Demolitions
<b>PDR - completed</b>	Public Disclosure requests that are to review files or find documents associated with active projects in the file room (completed same day or within calendar week)
<b>PDR - discovery</b>	Public Disclosure requests that require research, coordination, and multiple staff or departments (require more than one week from initiation to completion)
<b>Customer Visits</b>	Based on the number of customers that came into PDS and were logged into CATS
<b>Wait/Service Times</b>	Stats on Customer wait and service times at the counter (in minutes)
<b>Percent Basic Permits</b>	% of New RKs that were submitted that have basic plans (BPs)