
Department of Information Services
M/S 709
3000 Rockefeller Ave.
Everett, WA 98201-4046

For Immediate Release – Thursday, December 8, 2005

Contact: Fred Bird
Office: 425-388-7021 Cell: 206-200-2514
fred.bird@co.snohomish.wa.us

County Web Services Unavailable Saturday and Sunday

Snohomish County's Internet web services will be unavailable Saturday and Sunday, Dec. 10-11, 2005 while the county completes moving all its computer systems into a new data center facility.

Anyone attempting to access county web services over the weekend will see a static web page advising them of the temporary closure.

Beginning at 7:00 am Saturday, all major application and web servers (a total of over 96 computer systems) will temporarily be out of service. The outage is expected to last for 16 to 36 hours.

“While we will make every effort to complete the move quickly, it is difficult to predict the exact duration of the outage because of the complexity and interdependence of many of these systems,” said Robert von Wolfradt, director of the county's Information Services department.

County phone systems will not be affected. However, two interactive telephone voice response systems, pet license renewals and property tax information, will not be available during the move.

##