

**SNOHOMISH COUNTY HUMAN RESOURCES**  
Supplemental Questionnaire  
**Solid Waste Operations Supervisor**

**THIS SUPPLEMENTAL IS PART OF THE EXAMINATION PROCESS. Answers supplied on other documents will not be evaluated simultaneously with this supplemental. Therefore, each question needs to be answered completely even when this results in a repeat response. Failure to answer all questions completely may result in your receiving a lowered score or elimination of your application from further consideration. All statements made are subject to investigation and verification. Please keep answers to one half page or less per question.**

**Total Possible Points: 100 points**

**Passing Score: 80 points (80%)**

**NOTE:** Your responses for the overall questionnaire will also be graded for writing ability. Points will be awarded for clarity, organization and presentation. **(10 points)**

Points will also be added for experience in the Solid Waste industry directly related to the position. **(10 points)**

**Be specific in your responses to the questions below.**

1. Describe your supervisory, leadership and teamwork experience and skills associated with an industrial setting, including experience in determining work priorities, forecasting resource needs, and coordinating maintenance and operations with supporting departments/organizations. **(20 points)**
  
2. Describe your experience in planning, coordinating and scheduling the work of subordinate employees. Also, include your experience in monitoring and evaluating the work of subordinate employees. **(20 points)**
  
3. Describe your work experience in monitoring and inspecting work sites and equipment, and enforcing safety and other rules and regulations. **(20 points)**
  
4. Describe your experience working with the public to resolve complaints and to ensure safe, professional and courteous employee behavior and good customer service. **(20 points)**